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Dear.

Toton Fanshurna, Faikoh, Afidatur Rizqiyah, Moh Aldi Sofyan

Thank you for submitting your best article to be published on **Menulis: Jurnal Penelitian Nusantara** with the title:

"Peran Strategis Customer Service Dalam Optimalisasi Layanan Perbankan Di PT Bank Mandiri Taspen Jember"

Based on the results of the review and the decision of the editorial team, the article is declared **ACCEPTED** for publication in the **Menulis: Jurnal Penelitian Nusantara** edition **Volume 1 Number 3 Maret 2025**.

Thus we submit this letter of information to be used as it should be, we express our gratitude.

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Kisaran, 01 March 2025

Editor In Chief



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