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***Letter Of Accepted (LoA)***

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Dear.

**Nurul Holida, Sofiah**

Thank you for submitting your best article to be published on **Menulis: Jurnal Penelitian Nusantara** with the title:

**"Analisis Kualitas Pelayanan Mesin Customer Service (CS) Digital Dalam Mengatasi Permasalahan Kartu ATM Nasabah Pada Bank Central Asia Kantor Cabang Pembantu Besuki Situbondo"**

Based on the results of the review and the decision of the editorial team, the article is declared **ACCEPTED** for publication in the **Menulis: Jurnal Penelitian Nusantara** edition **Volume 1 Number 3 Maret 2025**.

Thus we submit this letter of information to be used as it should be, we express our gratitude.

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Kisaran, 11 March 2025

Editor In Chief



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