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HP : +62 851-5682-9831 ; E-Mail : padang.tekno.corp@gmail.com ; E-ISSN : 3088-988X



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Dear.

Siti Masrohatin, Muhammad Yunus, Firman Maulana, M.Abu Wildan Hidayatullah

Thank you for submitting your best article to be published on **Menulis: Jurnal Penelitian Nusantara** with the title:

"Strategi Meningkatkan Kualitas Pelayanan Nasabah Melalui Mobile Banking BYOND BY BSI"

Based on the results of the review and the decision of the editorial team, the article is declared **ACCEPTED** for publication in the **Menulis: Jurnal Penelitian Nusantara** edition **Volume 1 Number 3 Maret 2025**.

Thus we submit this letter of information to be used as it should be, we express our gratitude.

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Kisaran, 19 March 2025

Editor In Chief



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padang.tekno.corp@gmail.com