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***Letter Of Accepted (LoA)***

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Dear.

**Caroline Tan, Catherin, Dwi Gladys Sarumaha**

Thank you for submitting your best article to be published on **Menulis: Jurnal Penelitian Nusantara** with the title:

**"Pengaruh Customer Experience Dan Service Convenience Terhadap Loyalitas Pelanggan Pada Platform E-Commerce"**

Based on the results of the review and the decision of the editorial team, the article is declared **ACCEPTED** for publication in the **Menulis: Jurnal Penelitian Nusantara** edition **Volume 2 Number 5 Mei 2026**.

Thus we submit this letter of information to be used as it should be, we express our gratitude.

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Kisaran, 26 May 2026

Editor In Chief



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